



Norrishorpe J&I School



Parental Questionnaire

November 2017

Dear Parents and Carers,

Thank you to everyone who took the time to complete our questionnaire. We have seen the number of responses increase this year by over 30; that equates to additional feedback the size of a full class. The feedback is invaluable to us as it allows us to see areas where you are happy and also any areas we need to improve.

We have used this questionnaire for several years now so it allows us to compare your perceptions to those from previous years. I am pleased to report that the perception of our school has remained exceptionally high with 100% of parents saying their child is happy at school. We are really incredibly proud of this statistic. This reflects the hard work of all staff in school and I'd like to take this opportunity to thank all the staff for their continuing hard work.

We have spent time analysing your responses and have compiled this booklet for your information. I hope you find it informative.

Thank you for the compliments we received, these have been shared with staff and many have been added to our 'Compliments Book'. Should you have anything further that you would like to add, please do not hesitate to contact us.

For some questions, parents have written that they have ticked 'unsure' as they have no experience of this (e.g. bullying). For anyone who ticked unsure to any questions, or made a comment about how you feel we can improve further, we have tried to share our intended actions in this booklet.

For those parents who requested a response, one of our Senior Leadership Team will contact you shortly to discuss your comments / queries. If you would like to make an appointment to come and see a member of staff please contact school to make arrangements.

Once again, thank you for your time and I look forward to meeting more of you at one of the many events planned in the lead up to Christmas and the New Year.

Kind regards,

A handwritten signature in cursive script that reads 'Clyles'.

Mrs Claire L. Lyles
Headteacher

Please support our school by sharing your thoughts on Parentview



Parent View gives you the chance to tell OfSTED what you think about our school.

Parent View asks for your opinion on 12 aspects of your child's school which are the same questions as we ask you in this paper questionnaire.

OfSTED provide a screencast on their website to explain how to register and complete a survey on Parent View.

<https://parentview.ofsted.gov.uk/>



Norrishorpe J&I School



Parental Questionnaire Results

October 2017

Total number of questionnaires returned = 175

	Strongly agree	Agree	Disagree	Strongly disagree	Unsure
My child is happy at this school.	77%	23%			
My child feels safe at this school.	81%	19%			1%
My child makes good progress at this school.	67%	30%	1%		2%
My child is well looked after at this school.	74%	24%	1%		1%
My child is taught well at this school.	78%	21%			1%
My child receives appropriate homework for their age.	59%	35%	4%		2%
This school ensures the pupils are well behaved.	70%	28%			2%
This school deals effectively with bullying.	53%	30%	1%		16%
This school is well led and managed.	82%	18%			1%
This school responds well to any concern I raise.	67%	25%	1%		7%
I receive valuable information from the school about my child's progress.	72%	26%	1%		1%
I would recommend this school to another parent.	78%	21%			1%

*Please note some rows may not total 100% due to rounding

A sample of your positive comments

Thank you very much for helping our son settle so well at school. It's been great to see him looking forward to going to school in the mornings and the progress he's made already in his phonics and numbers is amazing!

My son has made wonderful progress since starting in September. His love of learning has developed and he is now asking to read books and write all the time.

The relationship our child has made with his teacher and ETA is fantastic!

Both myself and my husband are very pleased with how our child has taken to Year 1. We feel this is down to a very friendly and caring Year 1 teacher and support staff member. He has changed and grown in just the 6 weeks he has had in this year group. We look forward to what the rest of the year has in store for him. Very positive parents' evening with lovely comments regarding our son's personality, nature and academic progress.

My daughter has settled in very well and each day and week that goes by we see a big difference in her and her confidence, thank you so much Norristhorpe for your amazing hard work.

Norristhorpe has worked wonders for my child, he loves coming to school every day and speaks so highly of all the staff and teachers. We are so pleased with the way he is progressing.

I am so pleased with my daughter's progress at school. She is becoming more and more confident. She really enjoys going to school and I would recommend Norristhorpe to everyone!

Nothing but praise for the school! Fabulous school, led by a wonderful team, issues are dealt with quickly. Excellent!

Thank you from the bottom of my heart for giving my child a much valued, safe and happy place to learn. It makes me feel sad to think high school is around the corner as Norristhorpe is a truly lovely school.

Children are happy and confident at Norristhorpe and are encouraged to grow, not just academically but socially and spiritually.

The extra help my child receives is greatly appreciated. I am grateful that her teacher and the team of staff are prepared to help her achieve with that little extra support. Thank you!

I have always been happy with Norristhorpe School and the teachers who have taught my boys. The school constantly gets better!

Norristhorpe School has a lovely "family" atmosphere. The teachers are friendly and interact well with both the children and parents. I am happy to send my child to this school, knowing that she is well cared for and being taught in a way she enjoys. Thank you!

Our daughter has enjoyed every minute of her time at Norristhorpe. She has made excellent progress and has had the support of a number of amazing teachers who have made a big impression on her. Thank you for giving her an excellent base in her junior years ready for the move to high school.

We couldn't ask for a better school. Our child has thrived at Norristhorpe and we are very proud of what she has achieved so far. Thank you for providing such an outstanding learning and social environment.

Our son has only been with the school a short time but he is extremely happy and that means the world to us. Thank you for making him so welcome all you have done for him so far it is very much appreciated.

Any bullying in the school is dealt with quickly and efficiently. This as a parent is very reassuring.

My children enjoy coming to school, they are happy and have a good group of friends. The teachers are lovely people and very approachable. If I ever have a question or problem it is dealt with or answered quickly and efficiently. The school is well led and managed and always improving. I always speak highly about the school to anyone I talk to.

I've said it before and I'll continue to say it even after my son leaves Norristhorpe – it is a truly great school! The management, all the teachers and support staff are at the top of their game and I feel lucky to have found myself living within the catchment area when coming to live in Yorkshire 3 years ago.

A very kind and safe school. I have nothing but praise for this school. Well run and well managed.

Well done Norristhorpe – the school is outstanding in every way. Keep up the great work everyone!

Things you were unsure about / think we could do better...

Your comments...	What we are already doing or will look to do in the future...
<p><u>Bullying</u></p> <p><i>"I have ticked unsure for bullying as fortunately we have never had this experience".</i></p>	<p>All complaints of bullying are taken seriously. We follow the actions explained in our Social Behaviour Policy (available on the school website). Any reports of bullying are passed to a member of the SLT who oversees and monitors the situation over time. A member of the Governing Body visits school each half term to monitor these reports.</p> <p>If you ever have concerns that your child may be being bullied please come and see a member of the team.</p>
<p><u>Homework</u></p> <p><i>"I feel My Maths is a bit hard for the children and a sheet of homework would be easier"</i></p> <p><i>"I do not think the children get enough homework"</i></p> <p><i>"We're fortunate our son loves school and learning but at 5 years we struggle to get him to sit down to do homework"</i></p>	<p>As always, homework is a difficult subject to satisfy parents with as school receives differing opinions on how much children should be set - some parents believe that there is not enough, others believe that there is too much.</p> <p>We are pleased that 94% of parents are in agreement with the amount of homework set. We have tried to maintain a balance of online and practical homework with the more traditional reading and spelling homework. Feedback from children is that they prefer the online homework in the format of games rather than a sheet of maths questions.</p> <p>Mrs Shea (Assistant Head for Lower School) is working with the team to further improve the transition from Reception to Year 1 so that the expectations increase more gradually.</p> <p>For parents that would like additional homework, please see your child's teacher for advice.</p>
<p><u>Health & Safety</u></p> <p><i>"Some of the uniform policy is too strict for a junior school. Some children wear things not suitable yet they wear the items regardless and still comments are made over minor dress issues"</i></p> <p><i>"Parking is an absolute nightmare and a solution is not easy and keeping everyone safe is key. An idea could be for the lower end of school to have a slightly different start and finish time to relieve the level traffic"</i></p>	<p>We are aware that our Uniform Policy is strict and this decision has been made consciously. We believe it is one way in which we identify ourselves as a school family and it promotes a strong, cohesive school identity which supports high standards and expectations in all areas of school life.</p> <p>We do acknowledge, however, that some children do not always conform to every rule. In this instance we speak to the children and sometimes their parents. We ask that parents work with us and try to support us so that the policy is applied consistently.</p> <p>We endeavour to ensure all our pupils are safe at the beginning and end of the day. We continually ask for parental support in terms of parking and encourage the police and highways team to support us.</p> <p>The Local Authority are about to launch a new recruitment drive for a School Crossing Patrol Officer to support families who walk to school. If you know of anyone who may be interested please contact a member of the Admin team.</p> <p>Parents with children in both Upper and Lower School tell us they prefer one start and finish time for convenience so we have never pursued this option.</p>
<p><u>Communication</u></p> <p><i>"A truly good school with some of the best teachers and well led by a super Headteacher, but we would like more updates on how our child is progressing and maybe receive detailed termly reports"</i></p>	<p>The annual report to parents issued in the spring term provides a comprehensive overview of your child and their progress. The supplementary termly reports, introduced a couple of years ago, were in response to parental requests for more regular updates.</p> <p>If you have any further queries or concerns please do not hesitate to contact your child's class teacher.</p>

CONTACT US



There are a number of ways you can contact us:

✓ **In person:**

Should you wish to speak to a member of staff you are welcome to ask your child's class teacher at the end of the school day, contact school or call into Main Reception to book a mutually convenient time.

✓ **Letter (via your child or in the post):**

Norristhorpe J&I School
School Street
Norristhorpe
Liversedge
WF15 7AW

✓ **Telephone:**

01924 325720

✓ **Email:**

office.norristhorpe@kirkleeseducation.uk

Direct email for the Headteacher:

claire.lyles@kirkleeseducation.uk

✓ **Suggestion Box:**

We now have a suggestion box in the main reception.

Remember to keep visiting our school website:

<http://norristhorpeprimary.kgfl.dbprimary.com>